

The current law, specifically, Commission Implementing Regulation (EU) 2017/373 of 1 March 2017, lays down common requirements for providers of air traffic and air navigation management services.

In particular, and as a specific requirement to provide the FPD service, the provider of this service must establish and maintain a management system that includes control procedures for consultations with stakeholders.

ENAIRE engages in these consultations with stakeholders through the Customer Portal.

In this document, we explain the process of registering to access the Portal, how to subscribe to keep up with the new consultations published, and how to respond to them.

For more information, please contact:

ENAIRE
Customer and CSR Division
✉ clientes@enaire.es



ENAIRe 

Consultations with stakeholders in projects to modify airspace or civil flight procedures



Customer Portal



Registration

To access the Customer Portal for the **first time**, you have to register with a valid email address.

The system will then send you a **validation** email to the address specified.

The account will be **activated by ENAIRE** within 48 working hours of the validation.



Subscription

In the **User Consultations** section, click on "SUBSCRIBE".

Whenever a new user consultation is published, **you will receive an email** with information on the new enquiry and a direct link to the information published.



Response to consultations

If the consultation is in **Registration open**, you have until the date indicated to send comments.

To **send your reply to ENAIRE**, click on the button "REPLY".

Palma de Mallorca Airport. ILS X RWY 24R procedure proposal

Consultation documents
IATM-24-CU-014-1.0_EN [↓](#)

Registration open
Since 20/06/2024 until 04/07/2024.

Dear All:

The current regulations, and specifically, COMMISSION IMPLEMENTING REGULATION (EU) 2017/373 of 1 March 2017, laying down common requirements for providers and the supervision of air traffic management and air navigation services, as well as data quality and runway safety.

According to the latter, and as a specific requirement for the provision of the FPD service, the provider of the FPD Service must establish and maintain a management system that includes control procedures for consultations with interested parties.

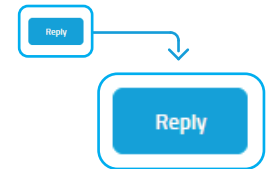
In this way, we write you to make you participate in the proposal "Palma de Mallorca Airport. ILS X RWY 24R procedure proposal", IATM-24-CU-014-1.0.

Detailed information regarding the aforementioned changes is attached to this message for your information, analysis and comments, if you consider them pertinent.

If we have not received any notification from you within 10 business days from the date of sending this e-mail, we will understand that you express your agreement with the proposed changes.

Thank you very much.

eam@enaire.es



Then **write your answer** or enquiry in the free-text field. If you wish, you can **attach documents**. Click "SEND" to finish.

[Customer Portal](#) / [User Queries](#) / [User Queries](#) / Palma de Mallorca Airport. ILS X RWY 24R procedure proposal

Answer Query: Palma de Mallorca Airport. ILS X RWY 24R procedure proposal

